



Filing Complaints

Introduction: In our continuous effort to provide a streamlined process for clients to address their concerns and grievances, we have established multiple touch points through which complaints can be filed. These touch points ensure that clients have convenient and efficient channels for expressing their issues.

Touch Point for Filing Complaints :

1. **Telephonic Registration:** Clients of SSPL can call our dedicated customer care number at 044-42169494 to register their concerns.

2. **Email Correspondence :** Clients of SSPL can choose to email their issues and concerns to the following email addresses.

info@ssplwealth.com

cdsl@ssplwealth.com (related to depository)

grievances@ssplwealth.com

3. **Written Communication:** Clients also have an option to send a formal letter via post or courier addressing your issues and concerns to the “ Manager _ Investor Grievance” at our Corporate Office in Chennai.

4. **In-Person Submission:** Clients can visit Our SSPL office and submit a written account of their issues and concerns. The officer will document the details in the Grievance Register and forward the complaint to the respective grievance team for resolution.