





## SSPL WEALTH PVT. LTD.

Member Code: NSE - 11221, BSE – 6292, Sebi Reg. No.: INZ000192638  
CIN: U67120TN1999PTC042589, GST No.: 33AAECS8838B1ZF, PAN No.: AAEC8838B  
NEW NO. 11, OLD NO. 5. BISHOP WALLERS AVENUE (WEST), MYLAPORE, CHENNAI- 4  
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### Trend of monthly disposal of complaints

| S. N | Month              | Carried forward from previous month | Received   | Resolved*  | Pending**  |
|------|--------------------|-------------------------------------|------------|------------|------------|
| 1    | 2                  | 3                                   | 4          | 5          | 6          |
| 1    | Apr- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 2    | May- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 3    | Jun- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 4    | Jul- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 5    | Aug- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 6    | Sep- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 7    | Oct- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 8    | Nov- 2024          | Nil                                 | Nil        | Nil        | Nil        |
| 9    | Dec - 2024         | Nil                                 | Nil        | Nil        | Nil        |
| 10   | Jan - 2025         | Nil                                 | Nil        | Nil        | Nil        |
| 11   | Feb - 2025         | Nil                                 | Nil        | Nil        | Nil        |
| 12   | Mar - 2025         | Nil                                 | Nil        | Nil        | Nil        |
| 13   | Apr - 2025         | Nil                                 | Nil        | Nil        | Nil        |
| 14   | May - 2025         | Nil                                 | Nil        | Nil        | Nil        |
| 15   | Jun - 2025         | Nil                                 | Nil        | Nil        | Nil        |
| 16   | Jul - 2025         | Nil                                 | Nil        | Nil        | Nil        |
|      | <b>Grand Total</b> | <b>Nil</b>                          | <b>Nil</b> | <b>Nil</b> | <b>Nil</b> |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

| S. N | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1    | 2017-18            | Nil                                | 1                        | 1                        | Nil                            |
| 2    | 2018-19            | Nil                                | Nil                      | Nil                      | Nil                            |
| 3    | 2019-20            | Nil                                | Nil                      | Nil                      | Nil                            |
| 4    | 2020-21            | Nil                                | Nil                      | Nil                      | Nil                            |
| 5    | 2021-22            | Nil                                | Nil                      | Nil                      | Nil                            |
| 6    | 2022-23            | Nil                                | 1                        | 1                        | Nil                            |
| 7    | 2023-24            | Nil                                | Nil                      | Nil                      | Nil                            |
| 8    | 2024-25            | Nil                                | Nil                      | Nil                      | Nil                            |
|      | <b>Grand Total</b> | <b>Nil</b>                         | <b>2</b>                 | <b>2</b>                 | <b>Nil</b>                     |