





## SSPL WEALTH PVT. LTD.

Member Code: NSE - 11221, BSE – 6292, Sebi Reg. No.: INZ000192638  
CIN: U67120TN1999PTC042589, GST No.: 33AAECS8838B1ZF, PAN No.: AAEC58838B  
NEW NO. 11, OLD NO. 5. BISHOP WALLERS AVENUE (WEST), MYLAPORE, CHENNAI- 4  
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### Trend of monthly disposal of complaints

S. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Dec - 2023	Nil	Nil	Nil	Nil
2	Jan- 2024	Nil	Nil	Nil	Nil
3	Feb- 2024	Nil	Nil	Nil	Nil
4	Mar- 2024	Nil	Nil	Nil	Nil
5	Apr- 2024	Nil	Nil	Nil	Nil
6	May- 2024	Nil	Nil	Nil	Nil
7	Jun- 2024	Nil	Nil	Nil	Nil
8	Jul- 2024	Nil	Nil	Nil	Nil
9	Aug- 2024	Nil	Nil	Nil	Nil
10	Sep- 2024	Nil	Nil	Nil	Nil
11	Oct- 2024	Nil	Nil	Nil	Nil
12	Nov- 2024	Nil	Nil	Nil	Nil
13	Dec - 2024	Nil	Nil	Nil	Nil
14	Jan - 2025	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of annual disposal of complaints

S. No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	Nil	1	1	Nil
2	2018-19	Nil	Nil	Nil	Nil
3	2019-20	Nil	Nil	Nil	Nil
4	2020-21	Nil	Nil	Nil	Nil
5	2021-22	Nil	Nil	Nil	Nil
6	2022-23	Nil	1	1	Nil
7	2023-24	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>2</b>	<b>2</b>	<b>Nil</b>