



SSPL WEALTH PVT. LTD.

Member Code: NSE - 11221, BSE – 6292, Sebi Reg. No.: INZ000192638
CIN: U67120TN1999PTC042589, GST No.: 33AAECS8838B1ZF, PAN No.: AAEC8838B
NEW NO. 11, OLD NO. 5. BISHOP WALLERS AVENUE (WEST), MYLAPORE, CHENNAI- 4
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Trend of monthly disposal of complaints

S. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr - 2023	Nil	Nil	Nil	Nil
2	May - 2023	Nil	Nil	Nil	Nil
3	Jun - 2023	Nil	Nil	Nil	Nil
4	Jul - 2023	Nil	Nil	Nil	Nil
5	Aug - 2023	Nil	Nil	Nil	Nil
6	Sep - 2023	Nil	Nil	Nil	Nil
7	Oct - 2023	Nil	Nil	Nil	Nil
8	Nov - 2023	Nil	Nil	Nil	Nil
9	Dec- 2023	Nil	Nil	Nil	Nil
10	Jan- 2024	Nil	Nil	Nil	Nil
11	Feb- 2024	Nil	Nil	Nil	Nil
12	Mar- 2024	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

S. No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	Nil	1	1	Nil
2	2018-19	Nil	Nil	Nil	Nil
3	2019-20	Nil	Nil	Nil	Nil
4	2020-21	Nil	Nil	Nil	Nil
5	2021-22	Nil	Nil	Nil	Nil
6	2022-23	Nil	1	1	Nil
7	2023-24	Nil	Nil	Nil	Nil
	Grand Total	Nil	2	2	Nil